

FEATURES OVERVIEW —

Optimize and innovate your claims processing experience

Claims handling

Efficiently manage the entire claims lifecycle, from FNOL and underwriting to payment and partner coordination.

through intelligent task assignment and specialized pooling.

Handler/manager portal

Manage tasks and workloads, use a 360° client view, advanced search, customized dashboards and reports.

Recoveries management

Streamline recovery with task assignments, adoptable processes, real-time insights, and settlement tracking.

Document management

Manage attachments, printouts, and correspondence, and integrate with third-party tools.

Reporting

Gain insights into claim data, including events, complaints, RBNS analytics, costs, SLAs, and more.

Reinsurance

Manage retention limits, reinsurance contracts, and automate risk allocation for claims.

Legal disputes

Manage complaints from registration to closure and handle legal activities for claims and recoveries.

Fraud management

Define rules for automated fraud type assignment and integrate with third-party fraud tools.

Catastrophe management

Track and analyze the impact by aggregating claims data, group events by defining common attributes.

TECHNICAL CAPABILITIES —

Adaptive process and multi-channel experience

Configurable workflows

Configuration tools

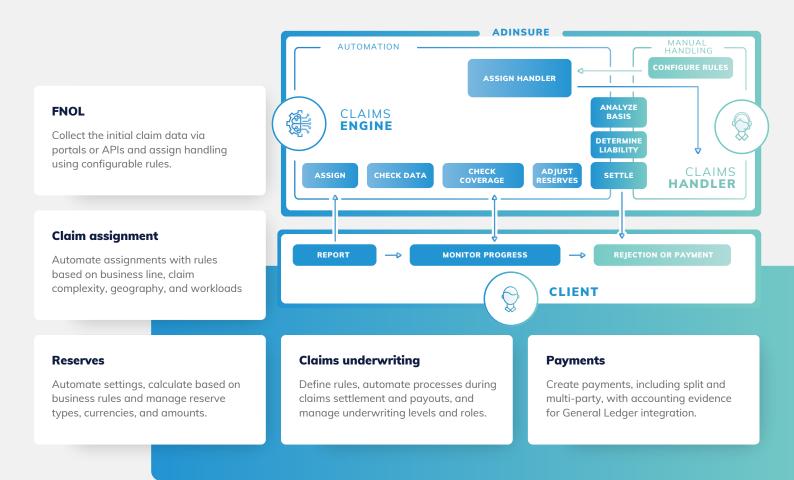
API-first

Flexible data model

Integration framework

Cloud

Streamlined claims processing: from notice to resolution



INDUSTRY ACKNOWLEDGEMENT —

Analyst recognition and awards: property and casualty



ABOUT —

Adacta

Adacta is a leading software provider for the insurance industry. Its award-winning insurance platform – Adlnsure – provides life and non-life insurers with a future-proof way to streamline their operations and processes. Since 1989, Adacta has spent decades helping insurance organizations grow their digital capabilities and drive increased profit. Their mission is simple: Empower tomorrow's industry leaders to realise their potential through technology.



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