ADACTA

Streamline Your Claims Process with AdInsure: The End-to-End Solution for Insurers' Claims needs

The AdInsure insurance platform provides a comprehensive set of Claims features that provide end-to-end support for insurers' claims needs. Claim teams and partners have at their disposal productivity tools such as portals, and analytics and can manage everything from claim registration and handling to liquidation. The Claims features cover Life and non-life lines of insurance business.

ADINSURE CLAIMS SOLUTION —

Digitalize your entire Claims operations

CLAIMS PORTAL

Productivity tool for your claim team's providing configurable dashboards, reports, and activity management.

PARTNER MANAGEMENT

Partner, service provider, and client repository that can be easily integrated with existing data repositories.

CLAIMS MANAGEMENT

Provides claim registration, basis confirmation, handling, assessment, and claims processing.

RECOVERIES MANAGEMENT

Handling of recoveries, including recovery registration, handling, settlement, and reactivation.

INSURANCE ACCOUNTING

Accounting evidence of all claim transactions, easily integrated with the general ledger.
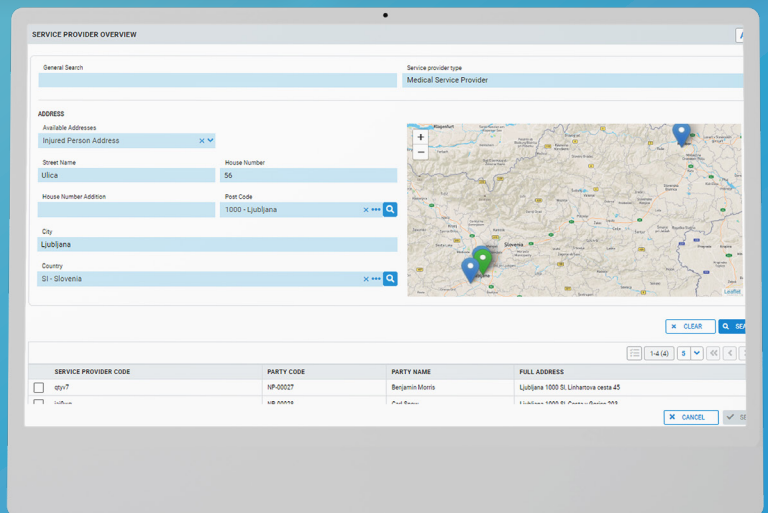
DATA ANALYTICS

Insights into claims-related data including RBNS analytics, paid claims, costs, SLA, and more.

CLAIMS CONFIGURATION

No-code, low-code AdInsure Studio tool for the configuration of claims workflows, business rules, and UI forms.

INTEGRATION CAPABILITIES

Out-of-the-box API of all claims features, and a modern integration framework for easy integration.

Powerful Claims management features for your claims team and partners

FNOL
First notification of a loss with basic data to register the claim.

SERVICE CLAIMS
Claims handled on behalf of a third party or third party settles claims on behalf of the Client.

CLAIM HANDLING
Activity management, update of claims data, including reserves, and determining claims basis.

COMPLAINT MANAGEMENT
Complaint handling, including complaint registration, handling rules, different actors, and reports.

CLAIM INSPECTION
Support for inspecting damaged objects such as vehicles, property, and even persons.

LEGAL PROCEDURES
Link a legal procedure to a claim or a recovery, manage procedure details such as amounts sued for.

SURVIVAL CLAIMS
Register and settle claims based on a policy with a survival risk upon the expiration date of the policy.

CLAIMS UNDERWRITING
Levels of underwriting roles and rules, including claims settlement, and confirming claim pay-outs.

Flexible functionality across the entire platform

Multi-language and multi-currency
Easily switch between languages and new dictionaries. Support for all international currencies.

Compliance
Support for EU and other regulatory acts such as GDPR, IDD, FATCA, Solvency II.

Cloud
Run AdInsure in the private cloud, or in the public cloud with Microsoft Azure.

Standardized
Predefined processes that work out-of-the-box are built around industry best practices.

Native policy integration
Integration with Policy Management module ensures that all required information is read directly from the policy.

Multi-line support
Claims module is configurable for all lines of business, including P&C, Life, and Commercial.

Adacta

Adacta is a leading software provider for the insurance industry. Its award-winning insurance platform – AdInsure – provides life and non-life insurers with a future-proof way to streamline their operations and processes. Since 1989, Adacta has spent decades helping insurance organizations grow their digital capabilities and drive increased profit. Their mission is simple: Empower tomorrow's industry leaders to realise their potential through technology.

AdInsure

The AdInsure Core insurance platform is the digital foundation your business needs to keep up with industry changes. It connects and supports all your teams, helping you work smarter, launch products faster, and provide modern customer experiences.

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